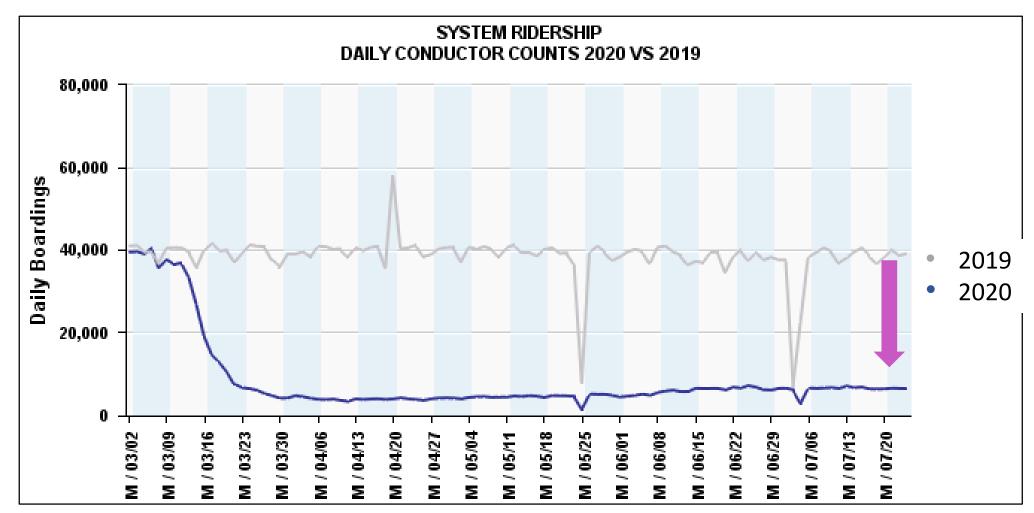




Current Systemwide Ridership Down approximately 83%





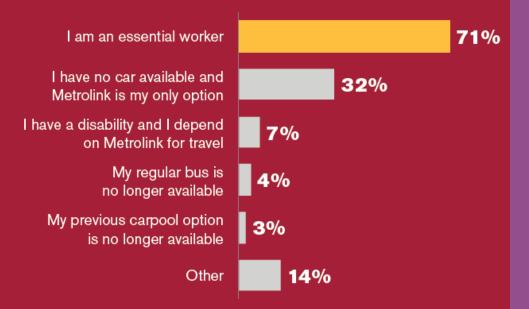
LISTENING TO OUR RIDERS

Serving our Essential Employees



71% of current riders describe themselves as Essential Workers

You indicated that you are still riding Metrolink. What describes your current use of Metrolink? (multiple responses possible)



CONCERNS AND EXPECTATIONS

Overwhelmingly, riders are concerned about cleaning and social distancing. Enhancements in this area will motivate them to return to Metrolink.







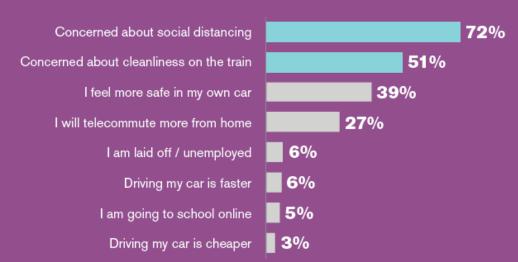




Concerns about social distancing and cleanliness are main barriers for those unlikely to ride again

What are the primary reasons why you would be unlikely to ride?

(multiple responses possible)

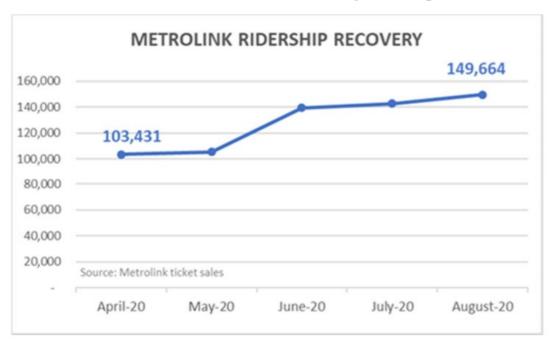




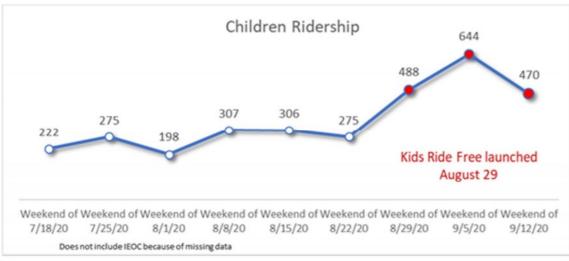
Framework to Restore Service & Operations



New Campaigns Support Ridership

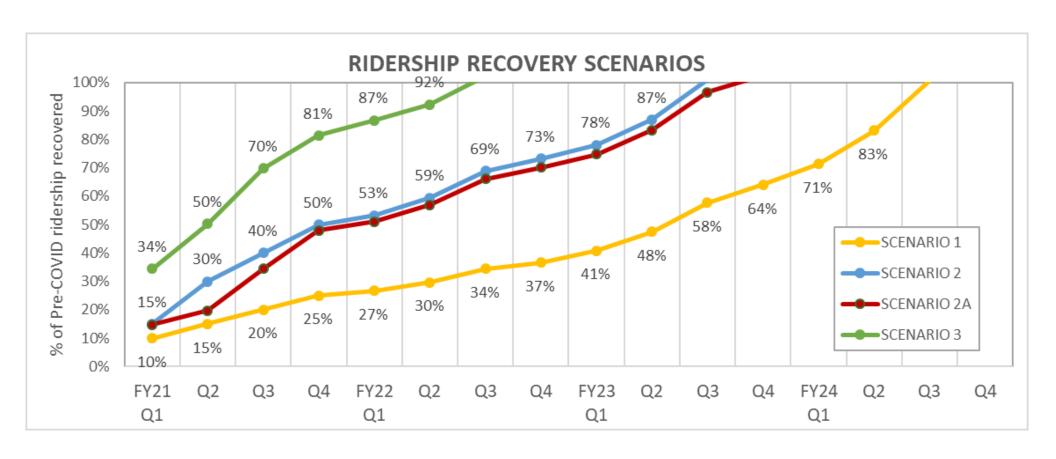








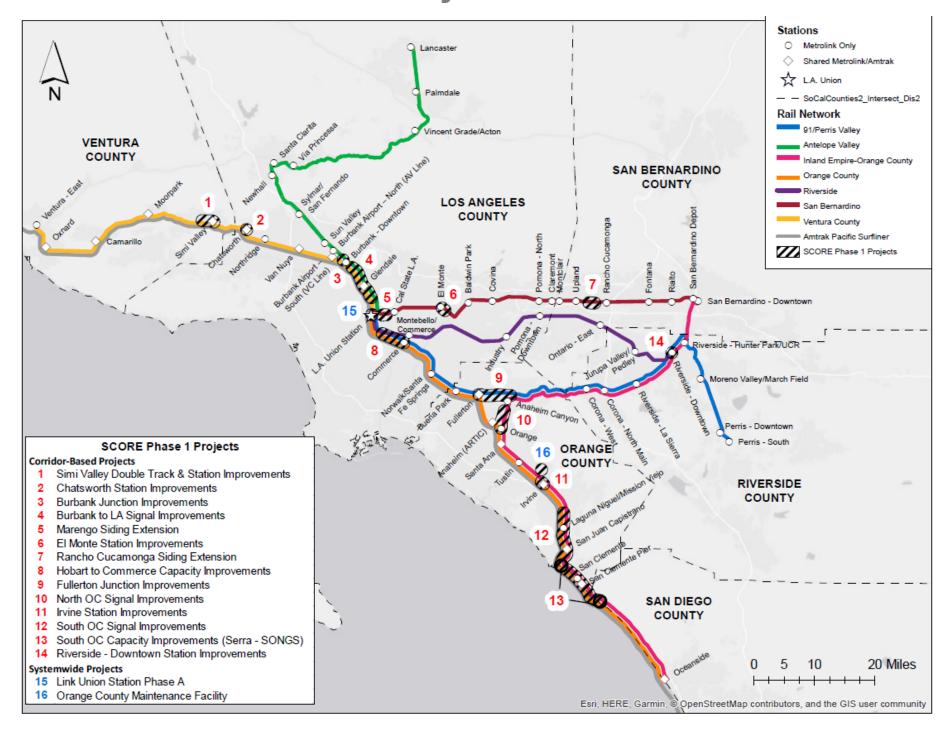
Full Ridership Recovery Projected Fiscal Year 2023, Q4



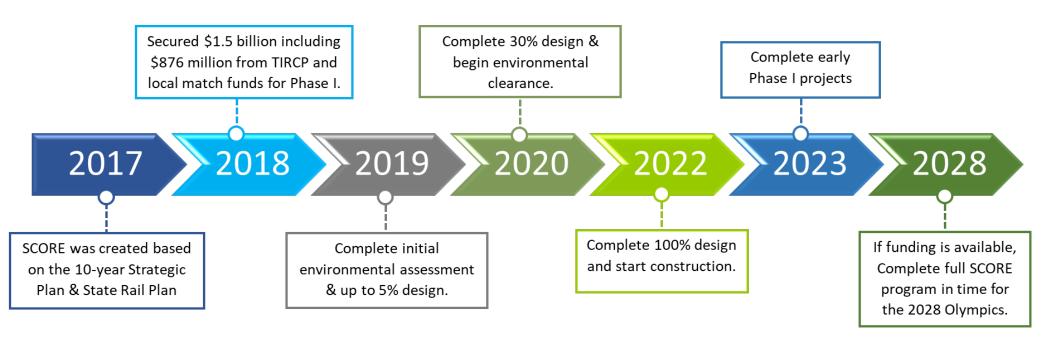




SCORE Phase 1 Projects



SCORE Phase 1 Timeline



* Individual projects will start and complete construction at different times.

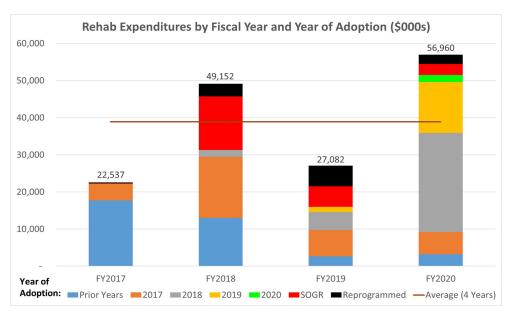
Rehabilitation Program

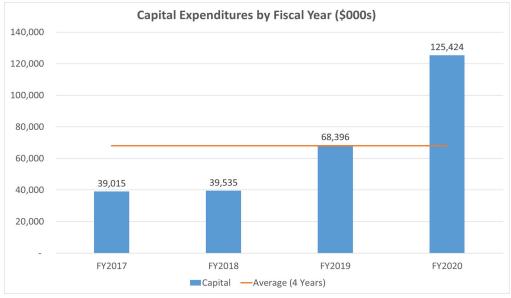
- Metrolink Rehabilitation Plan Condition, Age, and Performance based assessment
- Total backlog \$470 M
- Annual Rehabilitation need \$87 M



Capital Program Progress

Expended \$57M in Rehab and \$125M in New Capital in FY 2019-2020 Nearly Doubled Expenditures in Capital Program over previous fiscal year







F125 Tier 4 Locomotive Deployment



- 37 of 40 in operation
- Last Tier 0 Locomotive decommissioned March 2020
- Tier Emissions Certification September 2020
- Contract Amendment

Doing Business with Metrolink

metrolinktrains.com/procurement







Thank You



SMARTER. BETTER. ESSENTIAL.