Current Systemwide Ridership
Down approximately 83%
LISTENING TO OUR RIDERS

Serving our Essential Employees

71% of current riders describe themselves as Essential Workers

You indicated that you are still riding Metrolink. What describes your current use of Metrolink? (multiple responses possible)

- I am an essential worker: 71%
- I have no car available and Metrolink is my only option: 32%
- I have a disability and I depend on Metrolink for travel: 7%
- My regular bus is no longer available: 4%
- My previous carpool option is no longer available: 3%
- Other: 14%

Concerning and Expectations

Overwhelmingly, riders are concerned about cleaning and social distancing. Enhancements in this area will motivate them to return to Metrolink.

Concerns about social distancing and cleanliness are main barriers for those unlikely to ride again

What are the primary reasons why you would be unlikely to ride? (multiple responses possible)

- Concerned about social distancing: 72%
- Concerned about cleanliness on the train: 51%
- I feel more safe in my own car: 39%
- I will telecommute more from home: 27%
- I am laid off/unemployed: 6%
- Driving my car is faster: 6%
- I am going to school online: 5%
- Driving my car is cheaper: 3%
Framework to Restore Service & Operations
New Campaigns Support Ridership

METROLINK RIDERSHIP RECOVERY

Source: Metrolink ticket sales

Children Ridership

Kids Ride Free launched August 29

Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of Weekend of

Does not include IEOC because of missing data

GET AWAY TODAY

KIDS RIDE FREE. ADULTS $10

5-DAY FLEX PASS
EXCLUSIVELY ON OUR MOBILE APP
Full Ridership Recovery Projected Fiscal Year 2023, Q4

RIDERSHIP RECOVERY SCENARIOS

% of Pre-COVID ridership recovered

FY21 Q1 FY22 Q1 FY23 Q1 FY24 Q1
10% 15% 20% 25% 30% 34% 37% 40% 41% 58% 64% 71% 83%
15% 20% 25% 30% 34% 37% 41% 48% 58% 64% 71% 83%
30% 40% 50% 53% 59% 69% 73% 78% 87% 64% 71% 83%
34% 40% 50% 53% 59% 69% 73% 78% 87% 64% 71% 83%
50% 50% 53% 59% 69% 73% 78% 87% 64% 71% 83%
70% 81% 87% 92% 87% 87% 83%

SCENARIO 1
SCENARIO 2
SCENARIO 2A
SCENARIO 3
SCORE Phase 1 Timeline

- **2017**: SCORE was created based on the 10-year Strategic Plan & State Rail Plan
- **2018**: Complete initial environmental assessment & up to 5% design.
- **2019**: Secured $1.5 billion including $876 million from TIRCP and local match funds for Phase I.
- **2020**: Complete 30% design & begin environmental clearance.
- **2022**: Complete 100% design and start construction.
- **2023**: Complete early Phase I projects
- **2028**: If funding is available, complete full SCORE program in time for the 2028 Olympics.

* Individual projects will start and complete construction at different times.
Rehabilitation Program

• Metrolink Rehabilitation Plan – Condition, Age, and Performance based assessment
• Total backlog - $470 M
• Annual Rehabilitation need - $87 M
Capital Program Progress

Expended $57M in Rehab and $125M in New Capital in FY 2019-2020
Nearly Doubled Expenditures in Capital Program over previous fiscal year
F125 Tier 4 Locomotive Deployment

- 37 of 40 in operation
- Last Tier 0 Locomotive decommissioned – March 2020
- Tier Emissions Certification – September 2020
- Contract Amendment
Doing Business with Metrolink

metrolinktrains.com/procurement

PLANTET BiDS

Southern California Regional Rail Authority VENDOR PORTAL

- New Vendor Registration
  - Create a new vendor record.
  - If you wish to view or edit existing vendor, simply Log In with your Email Address and Password.

- Bid Opportunities
  - Search for bid opportunities with this agency, download documents, become a prospective bidder, and electronically bid on projects.

- My Contracts
  - Login Required
  - Manage your awarded contracts, record payments, add subcontractors, produce reports and charts.

- Certified Vendors
  - Login Required
  - Find Certified Small Businesses

- Contracts
  - Unavailable
  - View public information regarding agency contracts.

- My Insurance
  - Unavailable
  - View and fulfill insurance requests/requirements.

News & Events
- Small Business Certification
- Notice to Active Contractors of Fiscal Year-End Closing
- Notice of Hearing of SCRRA Proposed Risk-Consistent Overall DBE Goal for Fiscal Year 2016-18
Thank You

METROLINK
SMARTER. BETTER. ESSENTIAL.